

ACEIT E-News: More Than Just Software

Overview

Issue 9 - October 2005

The October ACEIT E-News shows you that 'ACEIT is More Than Just Software'. Learn about the many <u>Services</u> that the ACEIT staff provides to assist you when you need that extra support. Also in this month's E-News, learn how to <u>Edit Multiple Definitions at Once</u>, find out more about <u>Mechanics training</u>, available <u>Training Courses</u>, and monitor the latest <u>Support Alerts</u>.

Tip of the Month



Edit Multiple Definitions at Once

You can easily modify all the definitions in your ACE session at once by unloading them. After editing, you can load them back in. Click on **Tools > Definition Unload** to have your definitions exported into a rich text file that can be edited in Microsoft Word or any other word processing system. After you have edited the definitions, you can import them back into the ACE session by clicking on **Tools > Definition Load**.

ACEIT News

ACEIT Passes 508 Compliance Testing

ACEIT 6.1a was submitted by the U.S. Department of Education for a Client Software Accessibility Review. The OCIO Technology Center performed an accessibility review and tested ACEIT using the latest screen reader technology and current Ednet software configurations. The criterion used for testing this software was the § Section 508 software applications and operating systems standards (1194.21) on June 27, 2005, ACEIT 6.1a passed the Accessibility Review and the OCIO Technology Center made the following recommendation: This application meets the ED Requirements for Accessibility. Read the Client Software Accessibility Review.

Services

We understand that successful implementation of a software application sometimes requires additional support beyond basic product training. To support our customers with these critical needs we offer a robust and comprehensive list of professional services that are staffed by highly qualified individuals with a wide range of experience in program management, cost analysis, ACEIT implementation and software programming.

Our Services Portfolio is divided into four major categories:

- Guidance Services (Product Implementation)
- Review Services (Product Assurance)
- Development Services
- Education Services

Contact our Sales Team to see how we can better assist you with our many service offerings.

Training Available



Mechanics Training Let us help you tune-up your ACE session.

Mechanics training is a specialized offering targeted to help customers solve their specific ACEIT implementation issues. Mechanics training is offered in blocks of 40 hours. These blocks can be provided on-site or remote; if on-site, additional charges apply to cover travel expenses. The hours for each block must be used within 90 calendar days. Mechanics training is the most effective way for users to get a quick start in using ACEIT. Contact our <u>Training Coordinator</u> for more information.

Training Schedule



Upcoming ACEIT Training

November 2005 – February 2006 classes listed below. For a complete listing of all upcoming training, check the ACEIT training schedule online to view the 12 month class schedule.

	Nov	Dec	Jan	Feb
Advanced ACEIT (In Depth ACEIT/POST)	1-4 Burlington, MA 15-18 SB, CA		10-13 Herndon, VA	
Automated Reports and Presentations Using Excel (POST)	3-4 Burlington, MA 17-18 SB, CA		12-13 Herndon, VA	
Basic ACEIT	<u>1-4 WDC</u>	6-9 LA		14-17 WDC
Risk Analysis in ACE (RI\$K)	7-8 WDC			

On-Site and Mechanics Training are available, contact our <u>Training Coordinator</u> for more information.

Support Alerts on ACEIT.com



There have been 0 Critical Support Alert posted since the last e-news.

Please see the <u>Support Alert page</u> of the ACEIT website for more information on recent alerts and to view other Warnings and Informational postings. You will need to login and have current DMS.

 ACEIT Support:
 aceit_support@tecolote.com
 (805) 964-6964 ext. 211

 ACEIT Sales:
 aceit_sales@tecolote.com
 (805) 964-6964 ext. 151

 ACEIT Training:
 aceit_train@tecolote.com
 (805) 964-6964 ext. 147



