

The July ACEIT E-News focuses on the various ways you can get ACEIT support and lists additional resources and training that are available to help you with your job. Make sure you read this month's Tip of the Month, '[Ignoring Calculation Warnings Can Cause Incorrect Results](#)'. Did you know that you can place a support call online? The ACEIT Highlight section shows how easy placing an [Online Support Call](#) can be. The release of ACEIT 7.0 is right around the corner and with its release we will launch our updated Basic training course. The Basic 7.0 course incorporates the new and enhanced features found in ACEIT 7.0. See when the next basic course is scheduled. If you need more advanced training, take a look at the [Training Schedule](#) for the next four months. Don't miss this month's [Support Alert](#).

Tip of the Month



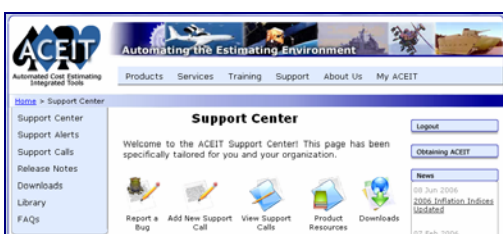
Ignoring Calculation Warnings Can Cause Incorrect Results

Did you know that ignoring calculation warnings in your ACE session can cause ACE to generate incorrect results? In particular, warnings about summing phased and unphased elements together can be a problem. We have recently posted a [critical support alert](#) about this issue online and have written a white paper entitled "Eliminating Errors Caused by Summing Phased and Unphased Items" to help you modify your ACE session to remove these errors.

ACEIT Highlight: Support Center

Learn to use ACEIT to its greatest potential. ACEIT offers multiple ways for you to get the support that you need. The most common way to get Technical Support is via our Support Line (805) 964-6964 ext. 211.

Did you know that you can place support calls online?



Place a Support Call Online

Entering support calls online gives you the flexibility of entering a support issue no matter the time of day or night. Support calls entered online automatically go into our support center.



Add a New Support Call

Check the Status of a Support Call

Viewing support calls online allows you to view the support calls you have placed via phone or online. This also lets you see support calls placed by other employees at your location.



View Support Calls

Access Product Resource Materials

- User's Guides
- White Papers
- Tutorials
- How-To Guides
- Interface Specifications
- Conference Papers
- E-News Archive



Product Resources

Download Utilities, Plug-ins and More

- Demos
- Inflation Indices
- Software Patches
- Example Files
- Plug-ins
- Utilities



Downloads

Training Highlight



Upcoming Basic Training Classes

You now have more choices than ever. We are pleased to announce the launch of our new [Basic 7.0](#) course. The new Basic course is an introductory course for ACEIT but incorporates the new and enhanced features in ACEIT 7.0. This new course is scheduled to debut in September in Washington, DC. Because of high demand, we have also added a [Basic 6.1](#) in Washington, DC in August. If you are interested in taking either of our Basic courses, click the links below for information.

UPCOMING BASIC CLASSES
Basic 6.1 – August 15-18 WDC
Basic 7.0 - September 12-15 WDC
Basic 6.1 – October 10-13 WDC
Basic 7.0 - October 16-19 Las Vegas, NV

For complete details and to register visit the [ACEIT training schedule](#) online.

Training Schedule



Upcoming ACEIT Training

August 2006 – November 2006 classes are listed below. For a complete listing of all upcoming training, check the [ACEIT training schedule](#).

	Aug	Sep	Oct	Nov
Advanced ACEIT (In Depth ACEIT/POST)	22-25 WDC			
Automated Reports and Presentations Using Excel (POST)	24-25 WDC		25-26 Las Vegas, NV	
Basic ACEIT 6.1 (Basic ACEIT)	15-18 WDC		10-13 WDC	13-16 Las Vegas, NV
Basic ACEIT 7.0 (Basic ACEIT)		12-15 WDC	16-19 Las Vegas, NV	
Risk Analysis in ACE (RISK)			23-24 Las Vegas, NV	
Training Bundle - 4 Day (COSTAT/RISK)		25-28 Las Vegas, NV		

On-Site and **Mechanics Training** are available; contact our [Training Coordinator](#) for more information.

Support Alerts on ACEIT.com



There has been **1 Critical Support Alert** posted since the last e-news. Below is a summary of this Support Alert.

Users may have incorrect results if estimate not phased properly (Critical):

Problem: ACE 6.1/6.1a and earlier versions currently allows you to sum phased and unphased items; this behavior is flagged as a Warning. Generally there are two situations when this may occur in an ACE session: 1) an item was intended to be phased but the user did not phase the item; or 2) the indenture was implemented for session organization/navigation. If these Warnings occur in an area where cost results are being generated and the items are intended to be phased, then most likely a WRONG ANSWER is being generated. The Total results will not equal the phased results and the phased results at the parent level will be incorrect. This can be a significant problem when users submit these estimates as they are incorrect.

Action: Please view the complete support alert and action in the [Support Alert](#) section of the website.

Please see the [Support Alert page](#) of the ACEIT website for more information on recent alerts and to view other Warnings and Informational postings. You will need to login and have current DMS.

ACEIT Support:

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ACEIT Sales:

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